

CHAPTER I

INTRODUCTION

This chapter, contains four subchapter. They are background of the study, research problem, objective of the study, significance of the study.

1.1 Background of Research

Politeness is an important aspect in human behavior. It concerns the entire attitude that influences people in their life. They need politeness to interact with each other. People sometimes disregard it, while it is the key to make a good communication with others. They are disposing to act directly, but it makes an assessment that they do not know about moral value which is describein their behavior.

Expressions of politeness seem to be one of the essential components. because politeness behavior is an omnipresent phenomenon in most human societies, yet each society has its own version of politeness behavior and the maintenance of face and interpersonal relationships requires proper politeness form in each society. Politeness behavior is essential in social life in human society nad it taken the of language

The advice is intended so that the spoken utterance does not cause bad consequences for the interlocutor. Lewis in Arifin (2013: 17) says that habits will encourage someone to do something, which means that when someone instills good habits in themselves or rather politely in speaking, it will be a good reason why they speak.

There are certain groups of speakers who make experience as a guide for their lives. As is the case in the nuns' circle, as researchers know that people have more value in speaking because they are strengthened by religious knowledge. Many people have behavior and speech that is not polite and becomes their characteristic in speaking. which happens a lot in schools and even in the community. one of the typical sayings like "ugh", hmm. this is a form of negative expression.

1.2 Research Problems

Based on the background above, the researcher identifies some problem of this research as follows :

1. What are refusal strategies in Tetun Language used by speaker of Kletek ?
2. Which of politeness expressions in refusal are mostly used by the speakers of Kletek?

1.3 Objective of the Research

Based on the problem above, the researcher concluded objectives of the research are below:

1. To know the politeness expression in refusal that people used in Tetun language of Kletek dialect?
2. To find out the mostly frequently used polite expressions in refusal by speakers of Kletek.

1.4 Significance of the Research

Significance of the study are actually is usefulness or benefit for human beings, it is actually the contribution of a study for human beings. In line with this the significance of this study is stated in the following statement.

1. For the society

The benefit for the community is being able to socialize with the environment with courtesy because by showing a polite attitude, a person can be appreciated and liked by his existence as a social being wherever he is. In social life between fellow human beings, of course we have norms / ethics in dealing with other people. In this case, manners can provide many benefits or good influences on oneself and others.

2. For the writer

The benefit of this research is that researchers hope to increase knowledge in understanding expressions of using politeness. In this case, speaking politely is not only done to older people, but also to other people. Then it must be expressed, because indirectly the attitude of politeness instills in speech which means that the community has shown mutual respect for one another.

3. For the university

The benefit for the campus is to be able to maintain behavior, such as behaving well and commendable, respecting teachers or lecturers, and complying with school/campus regulations. Maintain the cleanliness of the school/campus and play an active role in social activities at the school/campus.

