

THESIS

**POLITENESS STRATEGIES IN ASKING FOR HELP
PERFORMED BY THE ENGLISH EDUCATION STUDY PROGRAM
STUDENTS**



ANISIA SIKI

**TEACHER TRAINING AND EDUCATIONAL SCIENCES
FACULTY
WIDYA MANDIRA CATHOLIC UNIVERSITY
KUPANG
2021**

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**Presented in Partial Fulfilment of the Requirements for Sarjana Pendidikan Degree in
English Language Education**

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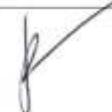
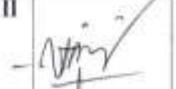
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MOTTO

“Everyone who calls on the name of the Lord will be saved”

(Romans 10:13)

DEDICATION

This thesis is particularly dedicated to the following persons:

- 1. My beloved parents, Mr. Petrus Siki and Mrs. Maria Nifu.*
- 2. My Precious brothers Rian, Gene and my Precious sister Doli.*
- 3. My Almamater, Widya Mandira Catholic University Kupang.*

ACKNOWLEDGEMENT

Praise and gratitude the writer prays to the presence of God Almighty because of His blessings and gifts the writer was able to complete the thesis with the title “Politeness Strategies in Asking for help performed by the English Education Study Program Students” well.

On this occasion the writer would like to thank all those who have helped in the process in completing this thesis properly. The writer specifically proposed her gratitude to the following important persons:

1. Dr. Elvis Albertus Bin Toni, S.Pd, M.A as Advisor I who patiently provided guidance, motivation, and thoughts to the author during the preparation of this thesis.
2. Dr. Priscilla Maria Assis Hornay, S.Pd, M.A, M.Ed as Advisor II who has patiently provided guidance, motivation, and thoughts to the author during the preparation of this thesis.
3. Dr. Elvis Albertus Bin Toni, S.Pd, MA as the Head of the English Education Study Program who has helped a lot in the writing of this thesis.
4. Yohanis Nurak Siwa, S.Pd, M.Pd as the first panelist/examiner and Dra. Floribertha Lake SS, MA as the second panelist/examiner who has provided suggestions and corrections for the improvement of this thesis.
5. All lecturers of the English Education Study Program of Widya Mandira Catholic University who have provided the writer with knowledge.
6. All Administrative Staff who sincerely serve the writer in all administrative matters.
7. P. Dr. Philipus Tule, SVD as Chancellor of Widya Mandira Catholic University.
8. Dr. Damianus Talok, MA as Dean of the Faculty of Teacher Training and Education at Widya Mandira Catholic University.
9. Her beloved parents Mr. Petrus Siki and Mrs. Maria Nifu who has give love, prayer, advice, and financial support to the writer.
10. Her beloved Brothers Rian, Gene and my beloved sisters Doli, Priska and Defi who have give love, prayer, advice, and financial support to the writer.
11. Her beloved Friends Samri, Ayu, Esi, Athy, Nozand, Ellen, Wempi, Paskal and Sella who always give encouragement and support to the writer.

12. Friends of the FBI'17 class who have provided support, either directly or indirectly, in the lecture process until the end.
13. All persons that have direct or indirect contribution to the writer in study, especially in writing this thesis

This thesis might have not been perfect. There might still exist many mistakes somewhere in the content, grammatical, and technical aspect. So the constructive criticisms are well received and appreciated.

Kupang, june ,2021

The Writer

ABSTRACT

This study is entitled "**Politeness Strategies in Asking for Help Performed by the English Education Study Program Students**" this study was conducted to find answers to two questions. (1) What kinds of politeness strategies are used by the students of English Study Program in asking for help? (2) Which of the politeness strategies is mostly used by students of English Study Program in asking for help? The method used in this study is the quantitative method. The objective of use this method is to find out what kinds of politeness strategies used by the students of English Study Program to ask for help and to find out the most dominant politeness strategy used by students of English Study Program in asking for help. The subject of the study was the students of Widya Mandira Catholic University Kupang from the 6th semester students. The participants were 25 students who were selected. They were asked to respond to 10 different situations using politeness strategies. The instrument used by the writer to compile data is the DCT (Discourse Completion Test). Next, the researcher made a DCT which was then given to the respondent. The researcher copied the data obtained after collecting the DCT, and then the researcher classify, quantify, and analyzed the data. In this study, the researcher found that there are 4 strategies in Brown and Levinson' theory, namely Bald On Record, Positive Politeness, Negative Politeness and Off Record used by the participants in asking for help based on 10 situations given by the reseacher, it give results as follows: Bald On Record strategy was used by 14 participants with percentage 5,6%, Positive politeness strategy was used by 91 participants with percentage 36,4%, Negative Politeness strategy was used by 12 participants withn percentage 4,8% and Bald On Record strategy was used by 14 participants with percentage 5,6%. From the data analysis above,it can be conclude that the most dominant politeness strategy using by the participants in asking for help is Positive politeness strategy with 91 participants and 36,4%.

Key words: *Pragmatic, Politeness, Politeness Strategies, Asking for help and English students.*

ABSTRAK

Penelitian ini berjudul “Strategi Kesantunan dalam Meminta Bantuan yang Dilakukan oleh Mahasiswa Program Studi Pendidikan Bahasa Inggris” Penelitian ini dilakukan untuk menemukan jawaban atas dua pertanyaan.(1) Apa saja jenis strategi kesantunan yang digunakan oleh mahasiswa Program Studi Bahasa Inggris dalam bertanya? mohon bantuannya? (2) Strategi kesantunan manakah yang paling banyak digunakan oleh mahasiswa Program Studi Bahasa Inggris dalam meminta bantuan? Metode yang digunakan dalam penelitian ini adalah metode kuantitatif. Tujuan dari penggunaan metode ini adalah untuk mengetahui jenis-jenis kesantunan strategi yang digunakan oleh mahasiswa Program Studi Bahasa Inggris untuk meminta bantuan dan untuk mengetahui strategi kesantunan yang paling dominan digunakan oleh mahasiswa Program Studi Bahasa Inggris dalam meminta bantuan. Subjek penelitian ini adalah mahasiswa Universitas Katolik Widya Mandira Kupang dari Universitas Katolik Widya Mandira Kupang. Mahasiswa semester 6. Partisipan yang terpilih sebanyak 25 mahasiswa, diminta untuk merespon 10 situasi yang berbeda dengan menggunakan strategi kesantunan. Penulis menganalisis data menggunakan DCT (Tes Ketuntasan Wacana). Selanjutnya peneliti membuat DCT yang kemudian diberikan kepada responden. Peneliti menyalin data yang diperoleh setelah mengumpulkan DCT, dan kemudian peneliti mengklasifikasikan, mengukur, dan menganalisis data. Dalam penelitian ini peneliti menemukan bahwa ada 4 strategi dalam teori Brown dan Levinson yaitu Bald On Record, Positive Politeness, Negative Politeness dan Off Record yang digunakan partisipan dalam meminta bantuan berdasarkan 10 situasi yang diberikan oleh peneliti. memberikan hasil sebagai berikut: Strategi Bald On Record digunakan oleh 14 peserta dengan persentase 5,6%, Strategi kesantunan positif digunakan oleh 91 peserta dengan persentase 36,4%, Strategi Kesantunan Negatif digunakan oleh 12 peserta dengan persentase 4,8% dan strategi Bald On Record digunakan oleh 14 partisipan dengan persentase 5,6%. Dari analisis data di atas, dapat disimpulkan bahwa strategi kesantunan yang paling dominan digunakan oleh peserta dalam meminta bantuan adalah strategi kesantunan positif dengan 91 peserta dan 36,4%.

Kata kunci: Pragmatis, Kesopanan, Strategi Kesopanan, Meminta Bantuan dan Siswa Bahasa Inggris.

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